

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	6625	705/\$.ccls.	USPAT	2001/10/09 10:14
2	BRS	L2	8299	"cash register" or "point of sale" or pos	USPAT	2001/10/09 10:14
3	BRS	L3	97	"transaction rate"	USPAT	2001/10/09 10:15
4	BRS	L4	0	"number of customers"	USPAT	2001/10/09 10:15
5	BRS	L5	0	"number of transactions"	USPAT	2001/10/09 10:15
6	BRS	L6	1387	number near2 customers	USPAT	2001/10/09 10:15
7	BRS	L7	1454	number near2 transactions	USPAT	2001/10/09 10:15
8	BRS	L8	0	2 and 3	USPAT	2001/10/09 10:15
9	BRS	L9	2828	3 or 6 or 7	USPAT	2001/10/09 10:16
10	BRS	L10	0	2 and 3	USPAT	2001/10/09 10:16
11	BRS	L12	159	1 and 11	USPAT	2001/10/09 10:16
12	BRS	L11	288	9 and 2	USPAT	2001/10/09 10:20
13	BRS	L13	57515	throughput	USPAT	2001/10/09 10:20
14	BRS	L14	344	2 and 13	USPAT	2001/10/09 10:21
15	BRS	L15	40	1 and 14	USPAT	2001/10/09 10:21
16	BRS	L16	16	9 and 14	USPAT	2001/10/09 10:21

	Comments	Error Definition	Errors
1			0
2			0
3			0
4			0
5			0
6			0
7			0
8			0
9			0
10			0
11			0
12			0
13			0
14			0
15			0
16			0

?ds

Set	Items	Description
S1	154	AU= MCINTYRE, S?
S2	0	S1 AND ("CALL CENTER" OR "DIRECT MARKET?")
S3	17	S1 AND (CALL(W)CENTER OR DIRECT(W)MARKET?)
S4	13	RD (unique items)
S5	13	S1 AND (TELEMARKET? OR CALL(W)CENTER)
S6	7408	CALL(W)CENTER(W)MANAGEMENT
S7	24041	UPSELL OR CROSS(W)SELL
S8	92	S6 AND S7
S9	0	PD=<980401 AND S8
S10	51	S8 AND PY<1999
?s s7 (10w) (busy or utilization or backlog)		
	24041	S7
	418203	BUSY
	309247	UTILIZATION
	191325	BACKLOG
S11	13	S7 (10W) (BUSY OR UTILIZATION OR BACKLOG)

?rd

>>>Duplicate detection is not supported for File 623.

>>>Duplicate detection is not supported for File 278.

>>>Records from unsupported files will be retained in the RD set.

...completed examining records

S12 7 RD (unique items)

?t s12/3, k/1-7

>>>KWIC option is not available in file(s): 278